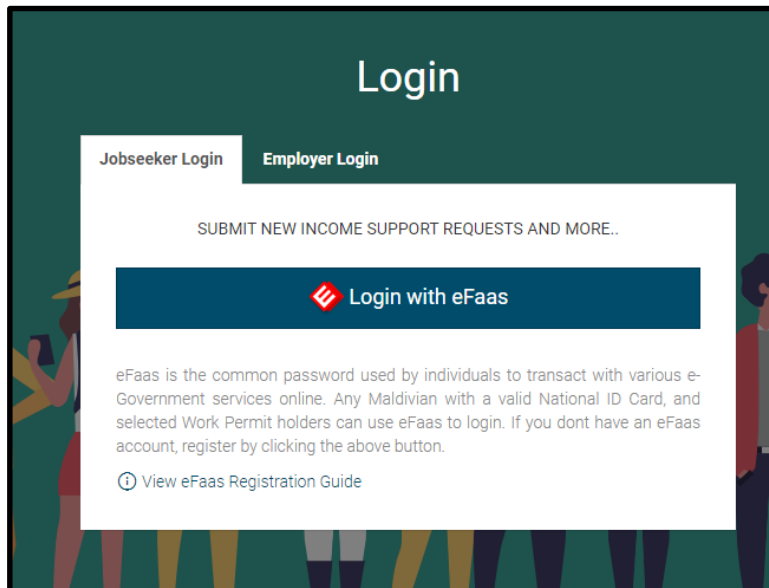


MANAGING YOUR EFAAS ACCOUNT

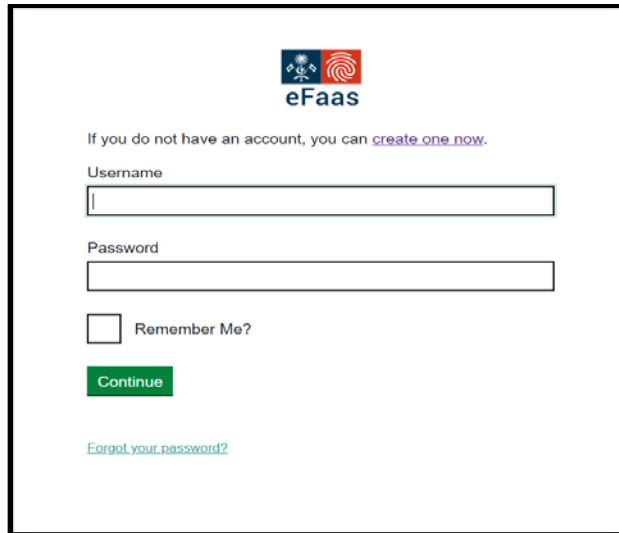
- 1. Creating an Efaas Account 1
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→ 1. Create Efaas Account

- To submit an application on the JobCenter, each user is required to sign up for an efaas account.
- Please go to <https://jobcenter.mv/login> page and the following page will be loaded.
- Click “Login with eFaas”

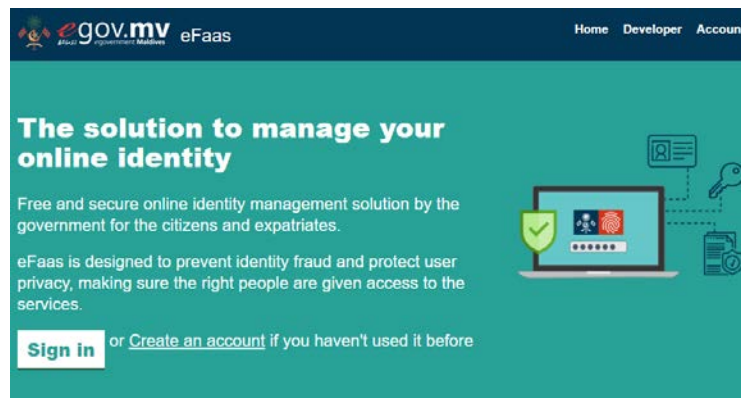


- The page will request to login through Efaas if you have an account. If not, please click create a new efaas account



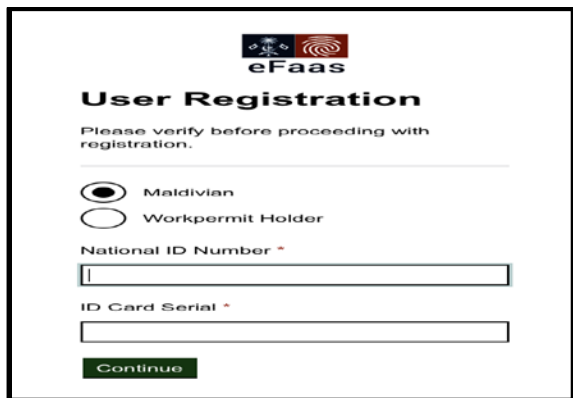
The image shows a login form for eFaas. At the top center is the eFaas logo, which consists of a blue square with a white gear and a red square with a white fingerprint icon, followed by the text "eFaas". Below the logo, there is a line of text: "If you do not have an account, you can [create one now](#)." The form contains two input fields: "Username" and "Password". Below the password field is a checkbox labeled "Remember Me?". A green "Continue" button is positioned below the checkbox. At the bottom of the form, there is a link: "[Forgot your password?](#)".

- To Create an efaas account sign up at : <https://efaas.egov.mv/Account/Verify>
- Alternatively, please visit <https://efaas.egov.mv/> and click create an account



The image shows the homepage banner for eFaas. The banner has a dark blue header with the "gov.mv" logo and "eFaas" text on the left, and "Home Developer Account" on the right. The main content area is teal and features the headline "The solution to manage your online identity". Below the headline, it says "Free and secure online identity management solution by the government for the citizens and expatriates." and "eFaas is designed to prevent identity fraud and protect user privacy, making sure the right people are given access to the services." On the right side of the banner, there is an illustration of a laptop displaying a login screen, with icons for a user profile, a key, and a document. At the bottom left of the banner, there is a "Sign in" button and the text "or [Create an account](#) if you haven't used it before".

- Enter your ID details. The ID card serial number will be on the back of the card



eFaas

User Registration

Please verify before proceeding with registration.

Maldivian
 Workpermit Holder

National ID Number *

ID Card Serial *

Continue



Guide to efaas account registration

GUIDE TO efaas ACCOUNT REGISTRATION

Account Information

User Type Maldivian Work Permit Holder Foreigners

ID Card Number *

ID Card Serial *

Password *

Confirm Password *

Account Recovery

Pass Phrase *

Contact Information

Mobile Phone *

Confirm Mobile Phone*

Email *

Confirm Email *

Terms of Service

'I accept' the Terms of Service

This will be your eFaas ID/Username

Can be found on the back of your ID Card

SN0000000

Signature / Finger Print

Common Name

Blood Group Expires on

Use 8 or more characters with a mix of letters, numbers and symbols (like ! and @)

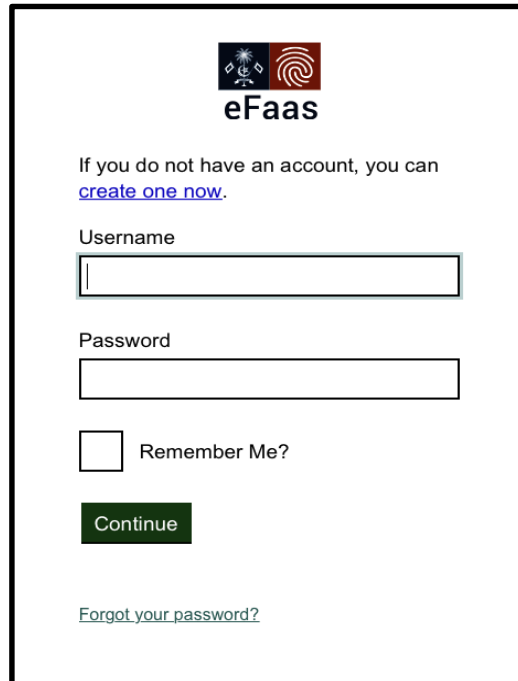
This phrase may be required for recovery tasks related to your eFaas account. eg: When unlocking a locked account.

Your personal Mobile Number

Your personal Email Address

→ 2. Signing in with your Efaas Account


- Please go to <https://jobcenter.mv/login> and sign in using your eFaas details.



The screenshot shows the eFaas login interface. At the top center is the eFaas logo, which consists of a square icon with a fingerprint and a gear, followed by the text "eFaas". Below the logo, there is a message: "If you do not have an account, you can [create one now](#)." This is followed by a "Username" label and a text input field. Below that is a "Password" label and another text input field. A "Remember Me?" checkbox is located below the password field. A green "Continue" button is positioned below the checkbox. At the bottom of the form, there is a link: "[Forgot your password?](#)".

→ 3. Forgot password or can't sign in? How to reset your account.

- If you **forgot your password** for Efaas account, you can reset your account from the link below.
 - <https://efaas.egov.mv/Account/ForgotPassword>


eFaas

Forgot Password

Please select a method by which you want to reset password

Email SMS

- Select the preferred method to reset your account. You can either choose to:
 - Reset your password to the Email account that the efaas account was registered (or)
 - Send an SMS to the mobile number your account was registered to.
- If you are still having any problems signing in to eFaas please contact the **NCIT** helpdesk:
 - **Option 1:** NCIT Help Desk: 3345050 (8am - 2pm, Sun-Thursday, excluding public holidays).
 - **Option 2:** Send NCIT Help Desk an email: helpdesk@ncit.gov.mv

- **Do not have access to the BOTH email address and phone number used to register in Efaas?**
 - Send NCIT Help Desk an email: helpdesk@ncit.gov.mv to **RESET** your account.
 - Include request to reset account and attach personal identification document copy (such as ID card copy)

4. Changing details of your efaas account

- To change details of your efaas account, such as email ID and phone number, please visit <https://efaas.egov.mv/>
- Click <https://efaas.egov.mv/Profile> to view your profile
- You can change the mobile number and email ID used to login to efaas

My Profile

User Information



ID Card	<input type="text"/>	
Mobile	<input type="text"/>	Edit
Email	<input type="text"/> @gmail.com	Edit

5. How to reach Job Center

- Hotline: 1475
 - If you want to contact our staff regarding Income Support Applications, call our hotline: 1475 (8:30am - 5pm, Sun-Thursday, excluding public holidays).
- For technical support, email: support@jobcenter.mv